

CHRISTOPHER MOSHIER

Rochester, NY | (585) 545-0987 | camoshier1701@gmail.com

LinkedIn: [linkedin.com/in/chrismoshier](https://www.linkedin.com/in/chrismoshier)

Portfolio: <https://www.mymediahelper.com/my-portfolio>

CONTENT MANAGEMENT / SHAREPOINT PROFESSIONAL

Content Management and SharePoint professional with experience leading intranet content initiatives, administering SharePoint environments, maintaining WordPress and Drupal websites, and supporting Microsoft 365 collaboration platforms. Skilled in content governance, knowledge management, information architecture, stakeholder engagement, digital communications, and web publishing. Combines technical expertise with strong communication skills to improve content accessibility, user experience, and organizational knowledge sharing.

CORE COMPETENCIES

SharePoint Online, Microsoft 365, Intranet Management, Content Management Systems (CMS), WordPress, Drupal, Content Publishing, Content Governance, Knowledge Management, Information Architecture, Metadata Management, Site Administration, Digital Communications, HTML/CSS, ServiceNow, User Training, Technical Documentation, Graphic Design, Canva, Photoshop

CAREER HIGHLIGHTS

- SharePoint Team Lead for the Finger Lakes intranet environment.
- Managed website content updates and publishing across departments.
- Experience with SharePoint, WordPress, and Drupal content management systems.
- Microsoft 365, ServiceNow, and end-user support experience.
- Background spanning content management, communications, and technology support.

PROFESSIONAL EXPERIENCE

Electronics Technician | Sunnking Sustainable Solutions, Bloomfield NY | Jan 2026 - Mar 2026

- Tested, diagnosed, and repaired electronic equipment.
- Performed technical troubleshooting while maintaining detailed repair documentation.
- Supported quality and sustainability initiatives through electronic refurbishment.

Technical Support Consultant | Hays Staffing and Recruiting, Rochester NY | Jul 2025 - Nov 2025

- Updated BIOS settings and software to support Microsoft operating system deployments.
- Worked directly with hospital and medical staff during enterprise technology transitions.
- Provided technical guidance and end-user support during migration activities.

Systems Administrator / SharePoint Team Lead | Take2 Consulting, Canandaigua NY | Apr 2021 - Jun 2022

- Served as SharePoint Team Lead and Administrator for the Finger Lakes intranet environment.
- Managed intranet content, document libraries, site organization, permissions, and user access.
- Published and maintained organizational resources, announcements, and internal content.
- Partnered with stakeholders to improve navigation, accessibility, and content discoverability.
- Utilized ServiceNow to manage requests, incidents, changes, and documentation.
- Supported Microsoft 365 technologies, endpoint provisioning, and user adoption.

Support Technician | JPalmer and Associates (Remote) | Jun 2018 - Jun 2019

- Managed website content updates and publishing schedules.
- Served as primary contact for departmental content requests and website changes.
- Coordinated content reviews with stakeholders across departments.
- Recommended new approaches for promoting and sharing online content.
- Maintained website quality, accuracy, and content consistency.

ADDITIONAL EXPERIENCE

- Monroe County Department of Human Services – Examiner
- AP Professionals – Information Technology Service Desk
- MAXIMUS – Customer Service Representative
- Pivotal Payments – Technical Support Representative
- Time Warner Cable – Technical Operations Center Representative

EDUCATION

Monroe Community College – Communications Studies

Herzing Technology – Information Technology Coursework

St. John Fisher University – Management and Business Administration Coursework